



## DATA DELETION PROCEDURE

To delete your GFX Securities account and associated data, follow these steps:

1. **Withdraw Remaining Funds:**
  - Ensure all funds are withdrawn from your account.
2. **Close Open Positions:**
  - Make sure there are no open trades, as accounts with active positions cannot be closed.
3. **Initiate Account Deletion:**
  - The client should send the company an email requesting the deletion of his account.
  - The Company will then verify that the client's account has no pending transactions and has zero balance in its account.
  - The company will investigate its account history and if all clear will then proceed to archive his account.
  - The account will be archived within 3 to 7 business days and will be deleted as per the data deletion policy.
4. **Understand Data Retention Policies:**
  - GFX Securities may retain certain personal information, including records of transactions and correspondence, in accordance with relevant legislation.
5. **Contact Customer Support:**
  - For further assistance or to request complete deletion of your data, contact GFX Securities customer support directly.

Please note that while you can archive your account, certain data may be retained by GFX Securities to comply with legal and regulatory obligations.



## DATA RETENTION POLICY

### Data Retention Requirements:

- **Minimum Retention Period:** GFX Securities is required to retain personal data for a minimum of **five years** from the date of account closure. It's a mandatory requirement by FSC (Financial services Commission) Mauritius, which the company is compliant with.
- **Types of Data Retained:** This includes transaction records, client identification documents, communications, and other information pertinent to trading activities.

### DATA DELETION POLICY:

- **Post-Retention Deletion:** After the mandatory retention period, our company will delete personal data unless further retention is required for legal, regulatory, or technical reasons.
- **Client Rights:** Clients have the right to request the deletion of their personal data. However, such requests are subject to the mandatory retention periods imposed by law. Once these periods elapse, companies are obligated to erase the data upon request.

### Compliance with Data Protection Laws:

Forex trading companies in Mauritius must adhere to data protection regulations, ensuring that personal information is handled securely and used appropriately. This includes implementing technical and organizational measures to protect data and respect clients' rights regarding their personal information.

GFX Securities is fully compliant with Data Protection Laws as stated in **Securities (Record Keeping) Rules 2023**.